V-EVO® MAX
By Dürato®

DÜRATO®
MAINTENANCE

Please follow the recommendations in this guide to retain and protect the fresh look of your new V-EVO® Max flooring.

After installation, we recommend an initial cleaning to remove any loose dirt and debris that may have been introduced during the installation process. It is also important to protect the new floor from new abrasive dirt and debris, by utilizing an effective walk off matting system. This will help reduce the amount of moisture, dirt, and grit that may enter the flooring area. It is important to check any cleaning agents to be utilized in the cleaning process on a small test patch before use, and avoid using harsh cleaners or ammonia based cleaning products.

1 First, sweep and vacuum the floor surface to ensure removal of all loose dust, dirt, and debris. Using a mop, scrub the flooring surface. Use warm, clean water, ring several times and swap out gray water as needed, then use a clean, dry mop and/or wet vac to remove the water and allow to dry. Keep fan on to circulate air to aid in drying the floor.
a. Normal Cleaning - Warm water (gallon) and a couple drops of liquid soap (i.e. Dawn®)
b. Deep Cleaning - Warm water (gallon), with equal parts baking soda and distilled vinegar (1/2 cup) and a couple drops of liquid soap. This will help remove any hazing if a floor solution dries with a white to yellowish haze.

2 Do not allow pets with unclipped nails to damage your flooring. It may result in severe scratching to the surface. The same is true for any high heeled shoes that do not have proper tips on the heel. V-EVO® Max was designed to withstand most pets and high heels; however, continued or repeated abuse may damage the finish.

3 Avoid exposure to direct sunlight for prolonged periods of time. During peak sunlight hours, use drapes or blinds to minimize the direct sunlight on the flooring. In addition, excessive temperature ranges are not good for floors. Some natural ventilation or intermittent air conditioning in vacant homes is required.

4 Do not wax your flooring. The surface of your floor is very dense and non-porous, which prevents wax from penetrating. Applying wax can lead to yellowing and dirt collection. That same non-porous feature also provides outstanding protection against wear and staining.

5 If your floor has been exposed to excessive amounts of water due to flooding, do not panic. All V-EVO® Max series flooring is waterproof and can survive serious damage if water is removed within 98 hours.
Always remove the water as quickly as possible. A dehumidifier should be promptly be turned on in the room to reduce the moisture and humidity levels back to normal.

6 Any flooring cleaning solutions designed for Laminate or Vinyl Flooring may be used to clean the flooring. V-EVO® Max floors may be steam cleaned. Damp mopping with a dilution of neutral PH floor cleaners and water, such as Zep© or Lysol©, may be used.
Common household chemicals such as bleach and other more stringent cleaners have been tested with no negative impact on the surface of the product, but use cautiously and rinse thoroughly with water after use to prevent damage.
We recommend a cleaning solution with no VOC's for obvious reasons, using a combination of water and a cap full of distilled vinegar is a safe solution for your most common cleaning requirements.

7 If tough stains such as markers and paint are on the floor you may use a paint thinner or acetone to clean the stain and then follow with thorough water rinsing, to remove the chemical from the floor.

8 The ideal method to mop the floor is using warm water with a few drops of liquid soap (i.e. Dawn®). This will clean your floors and not damage your new floors.
Refrain from using cleaning solutions with salts and ammonia as they may create a haze over time as they trap in dirt as they dry and build up over time.
In the event a haze forms from build up of dirt and cleaning solutions please clean with de-greaser with a soft bristle brush or sponge and thorough second pass with pure water.

FLOODING
In the event of a serious flood, please use a professional recovery service to resolve.

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