

Please follow the recommendations in this guide to retain and protect the fresh look of your new Durawood flooring.

After installation, we recommend an initial cleaning to remove any loose dirt and debris that may have been introduced during the installation process. It is also important to protect the new floor from new abrasive dirt and debris, by utilizing an effective walk off matting system. This will help reduce the amount of moisture, dirt, and grit that may enter the flooring area. It is important to check any cleaning agents to be utilized in the cleaning process on a small test patch before use, and avoid using harsh cleaners or ammonia based cleaning products.

- 1** **GUIDELINES FOR PROPER CARE**
Use a dust mop, soft bristle broom or vacuum cleaner [suction only] to remove dust, dirt and loose particles on a regular basis. For damp cleaning, utilize water or a neutral ph cleaning solution applied directly to a microfiber mop surface or cloth.
- 2** For stains such as oil, paint, markers, lipstick, ink or tar: use acetone/nail polish remover on a clean white cloth. After the stain is removed, wipe the area again with a clean white cloth dampened by water. Apply ice to hardened substances like wax or chewing gum. Then, gently scrape away residue with a plastic scraper.
- 3** Remove any large liquid spills on the plank surface as soon as possible.
- 4** Place walk-off mats at entrances to collect unwanted debris from being tracked onto your Durawood floors. Place protective pads under furniture legs and other heavy objects to minimize indentations and scratches. Maintain a temperature range of 55-85 degrees Fahrenheit and a relative humidity range of 25%-75%.
- 5** Use protective window treatments to block UV rays that cause fading and excessive heat from direct sunlight. Use protective chair pads beneath rolling chairs/casters. Use fabric-faced glides or large, barrel-type, double wheel casters on chairs and furniture legs to prevent scratching, scuffing and other damage. Keep glides and casters clean by inspecting regularly to prevent scratching. Replace glides and furniture pads as needed.
- 6** Call a flooring professional for plank repair and/or replacement of damaged planks.

- 7** **IMPROPER CARE OF DURAWOOD**
DO NOT use soap, oil, detergent, wax, polish or shine enhancers on Durawood floors.

DO NOT use steel wool, scouring pads containing metal or abrasive pads on Durawood floors. DO NOT use buffing, polishing or sanding machines on Durawood floors. DO NOT use excessive amounts of water on Durawood floors. DO NOT use steam mops on Durawood floors.

- 8** **ADDITIONAL INFORMATION**
Please note: Higher Gloss finishes will inherently reflect more light, and therefore show scratching more easily. Maintenance routines may need to be adapted based on the color of flooring you select and the volume of traffic. For example, a light floor on a muddy day will show more soiling and require more frequent cleanings.

Iodine will result in staining after a period of time.

If your facilities department is having concerns or would like an overview, please contact Durawood and we will gladly help aid in maintenance consultations and proper guidance for care. Please visit our Technical Resources page for more information: www.duratousa.com/technical

FLOODING

In the event of a serious flood, please use a professional recovery service to resolve.